

6. What is Motivation ? Explain Maslow's Need hierarchy theory of motivation.

Or

"Task orientation is a must for leadership to fruit results." Comment. Also explain Hershey Blanchard theory of leadership.

7. Write a short notes on any two of the following :

- (a) Knowledge Management in Modern Business
- (b) Types of Personality
- (c) Organisational Culture
- (d) Social Cognitive Framework of Organizational Behaviour.

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 7104 Roll No.

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M.B.A.

(Semester-I) Theory Examination, 2011-12

ORGANISATIONAL BEHAVIOUR

Time : 3Hours]

[Total Marks : 100

Note : Attempt questions from all Sections as per directions.

Section-A

Attempt *all* parts in 50 to 75 words. All parts carry equal marks. 2×10=20

1. (a) What is an Organisation ?
- (b) What is Emotional Intelligence ?
- (c) Define Group.
- (d) Explain the role of organisational behaviour in management.

- (e) What is authority?
- (f) Define Halo effect.
- (g) Differentiate individual and group decision-making.
- (h) Differentiate functional and dysfunctional conflicts.
- (i) Differentiate authority with power.
- (j) What is benevolent leadership style?

Section-B

Attempt any *three* out of five parts given below in 100 to 200 words. 10×3=30

- 2. (a) What is Stress? How is stress managed?
- (b) Explain Grievance. Discuss process of grievance handling.
- (c) Discuss the role of personality attitude on employee's job satisfaction.
- (d) What is Power? What are the sources of power?
- (e) What is Learning? Explain classical conditioning theory of learning.

Section-C

Attempt *all* questions in 300 to 500 words. 10×5=50

- 3. What do you understand with Organisational Behaviour? Explain its characteristics.

Or

Explain the relationship of Organisational Behaviour with other disciplines.

- 4. "Change is the only constant in the world and is an essential part of organisational life as well. But resistance to change is also inevitable." In light of the above statement, state the method of managing resistance to change in an organization.

Or

What is organisational conflict? How can organisational conflict be resolved?

- 5. Elucidate Perception. Also discuss the significance of perception in organisational functioning.

Or

"Attitude is very important from the perspective of Managing people in organisation." How far do you agree with the statement? Also explain how can attitude be measured.