

MBA**(SEM - I) THEORY EXAMINATION 2018-19
ORGANISATIONAL BEHAVIOUR****Time: 3 Hours****Total Marks: 100****Note: 1.** Attempt all Sections. If require any missing data; then choose suitably.**SECTION A**

- 1. Attempt *all* questions in brief. 2 x 10 = 20**
- List any 3 important characteristics of Organizational Behavior.
 - What are the major traits of influencing Organizational Behaviour?
 - Explain the types of attitudes.
 - Define personality.
 - What is intrinsic motivation?
 - What is perception?
 - Write short note on Halo effect.
 - What is the difference between Power and Politics?
 - How do you define resistance of change?
 - What is perceptual error?

SECTION B

- 2. Attempt any *three* of the following: 10 x 3 = 30**
- What are the models of Organizational Behaviour? Explain in detail.
 - What are the functions of attitude?
 - Elucidate Herzberg's two factor theory.
 - Explain in details the theories of leadership.
 - Define the life cycle of a team.

SECTION C

- 3. Attempt any *one* part of the following: 10 x 1 = 10**
- Discuss the role of Organizational Behaviour for managers.
 - What are the various methods of attitude measurement? How does attitude measurement help the management?
- 4. Attempt any *one* part of the following: 10 x 1 = 10**
- Why do we need informal organizations? What are their characteristics?
 - What are the interpersonal skills and why are they so important?
- 5. Attempt any *one* part of the following: 10 x 1 = 10**
- What is the concept of motivation? Explain Maslow's theory of needs.
 - What are perceptual errors? Explain the stages of perception.
- 6. Attempt any *one* part of the following: 10 x 1 = 10**
- Differentiate between management and leadership also explain the importance of leadership.
 - What are the ingredients required to make an effective team?
- 7. Attempt any *one* part of the following: 10 x 1 = 10**
- Describe the process of organizational change and the factors that are important for it.
 - Explain major factors of organizational failure to change.