

Printed Pages : 4 MB-104/MBA-014/MBATM-014

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID:1137/7104/7104 Roll No.

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M. B. A.

(Semester-I) Theory Examination, 2012-13

ORGANISATIONAL BEHAVIOUR

Time : 3 Hours]

[Total Marks : 100

Note : Attempt questions from each Section as per instructions.

Section-A

Answer *all* parts of this question. Each part carries 2 marks. 2×10=20

1. (a) What do you mean by an Organisation ?
- (b) Explain autocratic leadership style.
- (c) Do you think managers can be made ? Comment.
- (d) Sum total of an Individual is personality. Comment.
- (e) Creating impression of a person out of single personality trait is halo effect. Comment.
- (f) Explain theory X and Y of motivation.
- (g) Explain operant conditioning theory is of learning.
- (h) What is Repression ?

- (i) What is Trait theory of Leadership ?
- (j) "There is a dependency relationship in power."
Comment.

Section-B

Attempt any *three* parts of this question. Each part carries 10 marks. 10×3=30

- 2.
- (a) What do you mean by stress ? What are the consequences of Stress in an organization ?
 - (b) What do you mean by organizational conflict ?
Discuss important organizational conflict resolution techniques.
 - (c) Explain the concept of attitude. What are the functions served by Attitude ?
 - (d) What is Power ? What are the sources of power ?
 - (e) Explain the meaning of Organisational Behaviour. Discuss important Organisational Behaviour theories.

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Section-C

Attempt *all* questions of this section. Each question carries 10 marks. $10 \times 5 = 50$

3. Explain the variables governing formation of Organisational Behaviour. How has Organisational Behaviour borrowed concepts from related disciplines? Explain with suitable examples.

Or

Explain the behavioristic model of Organisational Behaviour. Also discuss their significance.

4. What is Motivation? Explain Herzberg's two factor theory of motivation.

Or

What do you mean by Grievance? Discuss the process of Grievance handling in an organization.

5. "Indian companies do have business managers but they lack business leaders." Comment in light of leadership theories. Also explain Path Goal Theory of Leadership.

Or

"It is the attitude and not aptitude that takes you to altitudes." How far do you agree with the statement? Also explain how can attitude be measured.

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(3)

6. Explain the role of organizational culture in organizational functioning with suitable illustration.

Or

What do you mean by Group ? Explain the stages of Group Development.

7. Write short notes on any two of the following :

- (i) Personality
- (ii) Authority
- (iii) Johari Window
- (iv) Process of Grievance Handling.

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