

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 1311

Roll No.

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B.Tech.

(SEM VI) EVEN SEMESTER THEORY EXAMINATION,
2009-2010

ERP SYSTEMS

Time : 3 Hours

Total Marks : 100

Note : All questions are compulsory.

1. Answer **any two** of the following : (2x10=20)
 - (a) Why are ERP systems said to be flexible ?
What are the reasons for the growth of ERP market ?
 - (b) What is a data mart ? What is the need of automated and computerized data mining tools ?
 - (c) Explain the terms :
 - (i) OLAP
 - (ii) SCM
2. Answer **any two** of the following : (2x10=20)
 - (a) What are the factors to be considered when selecting an ERP package ?
 - (b) What are the different modules of ERP ? Describe any one.
 - (c) Name some of the ERP products and their manufacturers. Will the workload of the employees decrease, after the ERP implementation ?

- any two of the following :
- (a) What are the different approaches of ERP implementation ?
 - (b) Will the workload of employees decrease after ERP implementation ? Can ERP software packages fit the business needs of organizations well ?
 - (c) "ERP implementation is costly". Justify this statement.
4. Answer **any two** of the following : (2x10=20)
- (a) Explain the different phases of ERP implementation.
 - (b) Why are ERP vendors trying faster implementation methodologies ?
 - (c) What is the impact of internet on ERP products ? What is convergence ?
5. Answer **any two** of the following : (2x10=20)
- (a) ERP products often result in negative return on investment for five or more years. Critically comment on this statement.
 - (b) ERP is the backbone of E-business. Justify this statement.
 - (c) Explain the cross functional approach of ERP systems.

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