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No. of Printed Pages—3

HU-602

**B. TECH.**

SIXTH SEMESTER EXAMINATION, 2002-2003

**ORGANISATIONAL BEHAVIOUR**

Time : 2 Hours

Total Marks : 50

**Note :** (1) Attempt ALL the questions.

(2) Answer as per instructions given with each question.

1. Attempt any FOUR of the following :— (4×4=16)

(a) What do you understand by Organisational Design ? Explain the principles which must be kept in mind while developing an organisational design.

(b) What is meant by Values ? Explain the sources of values.

(c) What do you mean by Attitudes ? Explain the types of attitudes.

(d) Explain the advantages and disadvantages of team decision-making.

(e) What is Perception ? Explain the factors which affect perception.

(f) Enlist the Personality traits that are essential for becoming a successful entrepreneur.

2. Attempt any FOUR of the following :— (4×4=16)

(a) What is Team Conflict ? Explain the sources and effects of conflict.

(b) What is Leadership ? Discuss the Trait Theory of leadership.

- (c) Explain the difference between Theory X and Y of motivation.
  - (d) Explain the techniques of problem-solving.
  - (e) Explain the concept of transaction analysis. How does it help in understanding human behaviour ?
  - (f) What is Group ? Enumerate also the important factors affecting a group.
3. Attempt any TWO of the following : — (6×2=12)
- (a) Critically examine the models of organisational behaviour.
  - (b) Explain the principal barriers to communication and suggest measures to overcome them.
  - (c) Critically examine Mc Celland's Need Theory of Motivation.

4. Read the following case carefully and answer any TWO of the questions given at the end :— (3×2=6)

Gagan Industries Limited is a manufacturing Company with line and staff organisation. Shri Raman, a young staff officer, developed a plan for increasing the life of certain equipment in the plant. He carried the plan directly to the superintendent of the department in which he hoped to introduce it, but was rebuffed by the superintendent who privately acknowledged the merit of the plan but resented the staff officer to show off his talent.

The Staff Officers' Association condemned the behaviour of Shri Raman and felt that he