

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 3985

Roll No.

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B.Tech.

(SEMESTER-IV) THEORY EXAMINATION, 2011-12

INDUSTRIAL PSYCHOLOGY

Time : 2 Hours]

[Total Marks : 50

Note : Attempt **all** three Sections.

Section – A

1. Attempt **all** parts of this Section. Answer in brief. **5 × 3 = 15**
- (a) What is Hawthorne Experiments ?
 - (b) Define boredom.
 - (c) Define organizational culture.
 - (d) Explain job enrichment.
 - (e) What is on-the-job training ?

Section – B

2. Attempt any **three** questions. **3 × 5 = 15**
- (a) What do you mean by job satisfaction ? What are the factors affecting job satisfaction ?
 - (b) Discuss in detail the causes of industrial accidents.
 - (c) Describe the role of Industrial Psychology in Engineering & Technology.
 - (d) Discuss the methods of performance appraisal.

Section – C

Note : Attempt **all** questions of this Section.

3. Attempt any **one** part : **1 × 5 = 5**

Define stress. What are the causes of stress ?

OR

Explain leadership. What are the qualities of a good leader ?

4. Attempt any **one** part : **1 × 5 = 5**

Describe in brief the meaning and the systems of fatigue. What are the remedies available for industrial fatigues ?

OR

Recruitment and selection are the part and parcel of big organizations. Comment.

5. Attempt any **one** part : **1 × 5 = 5**

What is performance appraisal ? Discuss its importance in modern industries.

OR

Define and differentiate Training and Development.

6. Attempt any **one** part : **1 × 5 = 5**

What do you mean by Scientific Management ? Discuss its importance.

OR

What do you mean by time and motion study ? Discuss the advantages of Time Study.
