

Paper Id:

910061

Roll No:

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BHMCT
(SEM-V) THEORY EXAMINATION 2019-20
F&B MANAGEMENT

Time: 3 Hours**Total Marks: 100**

- Note:** 1. Attempt all Sections.
2. Read instructions carefully & answer accordingly.

SECTION A

1. Attempt *all* questions in brief. (Define All) 2 x 10 = 20

- a. Brunch
- b. Overheads
- c. Butler Service
- d. Banquet
- e. Up selling
- f. KOT
- g. Inventory
- h. Blind receiving
- i. Suggestive selling
- j. Meat tag

SECTION B

2. Attempt any *three* of the following: 10 x 3 = 30

- a. What do you mean by standard purchase specification? What are the advantages of standard purchase specification?
- b. What important points should be kept in mind while receiving and storage of food and beverage?
- c. How would you control pilferage of alcoholic beverages in bar? Explain in detail.
- d. What is Gueridon service? What are the merits and demerits of this type of service?
- e. Write down various F&B control techniques and elaborate them.

SECTION C

3. Attempt any *one* part of the following: 10 x 1 = 10

- (a) What do you mean by sales summery? What all information is required to prepare sales summary?
- (b) What are the duties and responsibilities of purchase manager?

4. Attempt any *one* part of the following: 10 x 1 = 10

- (a) What important points should be kept in mind while selecting the supplier?
- (b) "Latest computer programs are the backbone of f & b outlet". Comment.

5. Attempt any *one* part of the following: 10 x 1 = 10

- (a) What are the dead articles of the menu? What steps must be taken to get that article in run.
- (b) Write down the causes of high food cost in store; also mention the techniques to prevent theft in store room.

6. Attempt any *one* part of the following: 10 x 1 = 10

- (a) Give a short note on bill making and cash handling.
- (b) What is the importance of food cost in operations?

7. Attempt any *one* part of the following: 10 x 1 = 10

- (a) Write down the various points to be considered while promoting festivals, also describe the benefits of promotion.
- (b) Explain High tea? Write in detail along with sample menu.