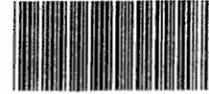


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HMCT-404

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID :175404

Roll No.

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B.H.M.C.T.

**(SEMESTER-IV) EVEN SEMESTER THEORY
EXAMINATION, 2014-15**

HOTEL HOUSE-KEEPING-IV

Time : 2 Hours]

[Total Marks : 50

Note: Attempt all sections.

SECTION-A

1. Attempt any ten questions: 1×10=10

Define the following terms:

- (a) Acoustics
- (b) Bleeding
- (c) Chamois

- (d) Parquet
- (e) Contingency plan
- (f) GM Key
- (g) OHSMS
- (h) SOP
- (i) Compost
- (j) Patio
- (k) BKC
- (l) Duvet

SECTION-B

2. Attempt any five questions: 3×5=15
- (a) What is horticulture? Explain its importance in hotels.
 - (b) Explain the styles and principles of Flower arrangement.
 - (c) Describe bio-fertilizers. Explain with examples
 - (d) What is the process involved in Cleaning a swimming pool? Discuss.
 - (e) Write a note on control of rodents in hotel? Give examples.
 - (f) Write a note on carpets and their types.

SECTION-C

3. Attempt any five questions: 5×5=25
- (a) Discuss the various floors and cleaning procedure of them.
 - (b) Write a note on the steps for preparation of spring cleaning in hotel.
 - (c) Discuss the cleaning of elevators. How it is different from normal cleaning?
 - (d) Define first aid? What is inclusive in First aid kit?
 - (e) Write a note on resilient floors.
 - (f) What are the precautions taken to prevent accidents in hotel?

—x—